

BDB Law

DU-BALADAD AND ASSOCIATES

ADVISORY

SERIES OF 2026

Delay/Non-Receipt of
Email Confirmation
from eBIR Forms

DELAY/NON-RECEIPT OF SYSTEM GENERATED EMAIL
CONFIRMATION FROM eBIR FORMS

Reasons for the Delay or Non-Receipt of System Generated Email Confirmation from eBIR Forms Package v7.9.6

- ☑ The recipients email inbox is out of storage space or inactive
- ☑ The email confirmation has been diverted to the Spam or Junk email folder
- ☑ The company's firewall policy restricts emails from ebirforms-noreply@bir.gov.ph

In case of non-receipt, the taxpayers are advised to do the following:

- ☑ Taxpayers must print the screenshot of the "Submit Successful" pop-up message as proof of filing, along with the printed tax return filed through eBIRForms, and then pay electronically using BIR ePay facilities or through Authorized Agent Banks (AABs) if there is tax due. If the screenshot was not captured, taxpayers should proceed directly with electronic payment.
- ☑ Alternatively, they may visit the nearest RDO e-lounge for assistance in filing and paying electronically.

Source:
Tax Advisory

Learn more:

email us at info@bdblaw.com.ph
or call +632 8403-2001
visit us at: www.bdblaw.com.ph

*DISCLAIMER: This is for general information only and is not intended, nor should be construed as a substitute for tax, legal or financial advice on any specific matter.

Du-Baladad and Associates (BDB Law) is a multi-awarded, global tax law firm in the Philippines that offers services around 3 major areas of practice – **tax**, **legal** and **consulting**.

BDB Law

DU - BALADAD AND ASSOCIATES

© 2025 Du-Baladad and Associates. All Rights Reserved.